

September 22, 2021

BY EMAIL

██████████
Assistant U.S. Attorney, International Coordinator
Federal Building
1301 Clay Street, Suite 3405
Oakland, California 94612
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Re: Response to Order Under 18 U.S.C. §§ 2703(d) & 3512



National Office
125 Broad Street, 18th floor
New York NY 10004
(212) 549-2500
aclu.org

██████████:

Through this letter and attachment, Signal Messenger, LLC responds to the November 23, 2020 § 2703(d) order seeking responsive information in multiple categories. The American Civil Liberties Union represents Signal for the purposes of responding to the order.

As an initial matter, Signal—by design—does not possess almost any of the categories and types of information listed in the order. The only information Signal maintains that is encompassed by the order for any particular user account, identified through a phone number, is the time of account creation and the date of the account's last connection to Signal servers. That is all.¹

As Signal explains on its website,² the Signal app utilizes state-of-the-art security and end-to-end encryption to provide private messaging, Internet calling, and other services to users worldwide. Users' calls and messages are always encrypted, so they can never be shared or viewed by anyone but a user and their intended recipients. Likewise, Signal does not have access to its users' profiles, group membership or group data, contacts, social graphs, searches, or the like.

As a result, Signal has no records responsive to the order, which asks for information associated with a Signal user account that has the profile name of "██████████."

¹ See, e.g., <https://signal.org/bigbrother>.

² See <https://signal.org/legal>.

Please direct any future correspondence regarding this matter to undersigned counsel.

Sincerely,



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